



Customer Service Inspections

The water user (customer) has a responsibility to protect the safety of the water supply, both on their premises and in the public system. The Texas Commission on Environmental Quality (TCEQ) enforces the rules for our public water supply system. The Safe Drinking Water Act (Public Law 93-523) was passed in 1974, and became effective on June 24, 1977. The law makes specific references to the protection of drinking water supplies from contaminants. The production and delivery of safe water is the highest priority for Fort Bend County Municipal Utility District No. 25. After potable water has been produced, precautions must be taken to ensure that it does not become contaminated. Almost every water user in the distribution system may have actual or potential cross contamination points or areas. When a new service is requested by a resident, Fort Bend County Municipal Utility District No. 25 will conduct a Customer Service Inspection of the house. A licensed operator, employed by the District, will perform such inspections, and include recommendations for repairs if needed. **The inspections are required by the District Rate Order, and are established to protect you, your family, and your neighbors.**

Inspections points include:

- Lead Soldered Joints - A test will be performed at the water heater to check for any presence of Lead. Any pipe, solder, or flux that is used in the installation or repair of any plumbing in a residential or non residential facility providing water for human consumption, shall be lead free with not more than 0.2% lead in solders and flux, and not more than 8% lead in pipes and fittings.
- Hose Bib Vacuum Breakers - Supply fittings with hose attachments shall be protected against backflow by a vacuum breaker that opens to the atmosphere. If the house has no hose bib vacuum breakers, the District will provide and install them at no additional cost at the time of inspection.
- Sprinkler Systems - All sprinkler systems are to have the proper backflow prevention device installed. If the location has a sprinkler system with a backflow device, a licensed, backflow tester employed by the District will test the device. The test will require additional fees as outlined in the District Rate Order. If the location does not have a backflow device on the sprinkler system, the District requires the resident to install the proper backflow device within 30 days of the inspection date. Additionally, once installed, a licensed, backflow tester employed by the District must test the backflow device.

Terms of the Customer Service Inspection

I have read the following information. If I have a backflow device on my sprinkler system, the test will be \$20.00. If I do not have such a device, I will be given 30 days to install an approved device, and have the device tested by a licensed backflow tester employed by the District.

Signature

Address

Date